

**NORTH HILLS PERIODONTICS, LLC**

Charu S. Chandra, D.M.D., M.D.S.

222 South Clay Street, Zelienople, PA 16063 • 220 N. Main Street, Suite 1, Butler, PA 16001  
724-453-0234 • [infor@northhillssperio.com](mailto:infor@northhillssperio.com)

**REGISTRATION AND TREATMENT FORM**

Name \_\_\_\_\_  
Last First Middle Initial

Address \_\_\_\_\_  
Street City State Zip Code

Home Phone ( ) \_\_\_\_\_ Cell Phone ( ) \_\_\_\_\_

Work Phone ( ) \_\_\_\_\_ May we call your work number? Y \_\_\_\_\_ N \_\_\_\_\_

Employer \_\_\_\_\_

Email \_\_\_\_\_ Social Security # \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Date of Birth \_\_\_\_/\_\_\_\_/\_\_\_\_ Single \_\_\_\_ Married \_\_\_\_ Widowed \_\_\_\_ Separated \_\_\_\_ Divorced \_\_\_\_

Emergency Contact \_\_\_\_\_ Phone ( ) \_\_\_\_\_

Name of Dentist \_\_\_\_\_

**DENTAL INSURANCE INFORMATION**

Insured \_\_\_\_\_ Relationship to Insured \_\_\_\_\_

Social Security/ID # \_\_\_\_\_ Date of Birth \_\_\_\_/\_\_\_\_/\_\_\_\_

Insurance Company \_\_\_\_\_ Phone ( ) \_\_\_\_\_

Group # \_\_\_\_\_ Employer \_\_\_\_\_

**SECONDARY DENTAL INSURANCE**

Insured \_\_\_\_\_ Relationship to Insured \_\_\_\_\_

Social Security/ID # \_\_\_\_\_ Date of Birth \_\_\_\_/\_\_\_\_/\_\_\_\_

Insurance Company \_\_\_\_\_ Phone ( ) \_\_\_\_\_

Group # \_\_\_\_\_ Employer \_\_\_\_\_

**AUTHORIZATION**

I authorize my insurance company to pay to the dentist or dental group all insurance benefits otherwise payable to me for services rendered. I authorize the use of this signature on all insurance submissions.

I authorize the dentist to release all information necessary to secure payment of benefits.

I understand that I am financially responsible for all charges and my balance regardless of insurance. I understand that I may incur a 12% APR if my account is not paid in full at time of service or payment plan is delinquent.

Signature \_\_\_\_\_ Date \_\_\_\_\_

**DENTAL HISTORY**

Patient's Name: \_\_\_\_\_ Phone ( ) \_\_\_\_\_

Name of Dentist: \_\_\_\_\_

Reason for today's visit \_\_\_\_\_

Date of last dental visit \_\_\_\_/\_\_\_\_/\_\_\_\_ Date of last dental x-rays \_\_\_\_/\_\_\_\_/\_\_\_\_

Check (✓) if you have had problems with any of the following:

- |  |  |  |
|--|--|--|
| <input type="checkbox"/> Bad breath                    | <input type="checkbox"/> Grinding teeth        | <input type="checkbox"/> Sensitivity to hot        |
| <input type="checkbox"/> Bleeding gums                 | <input type="checkbox"/> Loose Teeth           | <input type="checkbox"/> Sensitivity to sweets     |
| <input type="checkbox"/> Clicking or popping jaw       | <input type="checkbox"/> Periodontal treatment | <input type="checkbox"/> Sensitivity when biting   |
| <input type="checkbox"/> Food collection between teeth | <input type="checkbox"/> Sensitivity to cold   | <input type="checkbox"/> Sores or growths in mouth |

How often do you brush? \_\_\_\_\_ How often do you floss? \_\_\_\_\_

Any other oral hygiene aids? Please list \_\_\_\_\_

**MEDICAL HISTORY**

Physician's Name \_\_\_\_\_ Date of last visit \_\_\_\_/\_\_\_\_/\_\_\_\_

Have you had any serious illnesses or operations? ..... Yes No

Have you ever had a blood transfusion? ..... Yes No

If yes give approximate date \_\_\_\_\_

Have you been hospitalized recently? ..... Yes No

If yes describe \_\_\_\_\_

(Women)

Are you pregnant? ..... Yes No

Nursing? ..... Yes No

Taking birth control pills? ..... Yes No

Check (✓) if you have or have had any of the following:

- |  |   |  |  |
|--|---|--|--|
| <input type="checkbox"/> Anemia                  | <input type="checkbox"/> Cough, Persistent          | <input type="checkbox"/> Hepatitis Type ____   | <input type="checkbox"/> Respiratory Disease |
| <input type="checkbox"/> Arthritis, Rheumatism   | <input type="checkbox"/> Cough up Blood             | <input type="checkbox"/> High Blood Pressure   | <input type="checkbox"/> Rheumatic Fever     |
| <input type="checkbox"/> Artificial Heart Valves | <input type="checkbox"/> COVID-19 Exposure/Positive | <input type="checkbox"/> HIV/AIDS              | <input type="checkbox"/> Shortness of Breath |
| <input type="checkbox"/> Artificial Joints       | <input type="checkbox"/> Diabetes                   | <input type="checkbox"/> Jaw Pain              | <input type="checkbox"/> Stroke              |
| <input type="checkbox"/> Asthma                  | <input type="checkbox"/> Epilepsy                   | <input type="checkbox"/> Kidney Disease        | <input type="checkbox"/> Swollen Feet/Ankles |
| <input type="checkbox"/> Back Problems           | <input type="checkbox"/> Fainting                   | <input type="checkbox"/> Liver Disease         | <input type="checkbox"/> Thyroid Problems    |
| <input type="checkbox"/> Blood Disease           | <input type="checkbox"/> Glaucoma                   | <input type="checkbox"/> Mitral Valve Prolapse | <input type="checkbox"/> Tobacco Habit       |
| <input type="checkbox"/> Cancer                  | <input type="checkbox"/> Headaches                  | <input type="checkbox"/> Nervous Problems      | <input type="checkbox"/> Tonsillitis         |
| <input type="checkbox"/> Chemical Dependency     | <input type="checkbox"/> Heart Murmur               | <input type="checkbox"/> Osteoporosis          | <input type="checkbox"/> Tuberculosis        |
| <input type="checkbox"/> Chemotherapy            | <input type="checkbox"/> Heart Problems             | <input type="checkbox"/> Pacemaker             | <input type="checkbox"/> Ulcer               |
| <input type="checkbox"/> Circulatory Problems    | <input type="checkbox"/> Describe _____             | <input type="checkbox"/> Psychiatric Care      | <input type="checkbox"/> Venereal Disease    |
| <input type="checkbox"/> Cortisone Treatments    | <input type="checkbox"/> Hemophilia                 | <input type="checkbox"/> Radiation Treatment   |  |

List medications you are currently taking (include vitamins, herbal supplements)

\_\_\_\_\_  
\_\_\_\_\_

List allergies \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

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## WE'RE CONCERNED ABOUT YOU

We understand that you are unique and have unique concerns. So that we can provide you with the best possible care, check off the statements that apply to you.

Name: _____	(Yes)	(No)
1. I am nervous being in a dental chair.	_____	_____
2. I have had a bad experience in a dental office.	_____	_____
3. I sometimes get dizzy lying back in a dental chair.	_____	_____
4. I have had difficulty with gagging or suctioning.	_____	_____
5. I would like to take breaks during long appointments.	_____	_____
6. My teeth or gums are very sensitive.	_____	_____
7. I don't like dental noises such as drilling or suctioning.	_____	_____
8. I haven't been to the dentist in a long time and am afraid of what you might say about my teeth.	_____	_____
9. I am not comfortable being lectured to by doctors.	_____	_____
10. I will need to relay what you tell me to spouse or someone else.	_____	_____
11. I don't like shots (or have had bad experience with them).	_____	_____
12. I have concerns about the appearance of my teeth or smile.	_____	_____
13. I have concerns about, eating, chewing, or bad breath.	_____	_____
14. I have concerns about insurance or finances.	_____	_____
15. I have another question or concern. (Please write it below.)	_____	_____

**Thank you for sharing your thoughts.**

**Dr. Chandra & Staff**

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## FINANCIAL POLICY

Thank you for choosing North Hills Periodontics, LLC. Our primary mission is to deliver the best and most comprehensive periodontal care available. An important part of the mission is making the cost of optimal care as easy and manageable for our patients as possible by offering several payment options.

### **PAYMENT OPTIONS** (you can choose from the following):

- Pay-In-Full with a check and receive a 3% discount (applies to surgical procedures only)
- Pay-In-Full with cash and receive a 5% discount (applies to surgical procedures only)
- Visa, MasterCard, Discover, American Express
- Care Credit and Third Party Financing for larger amounts (zero interest and fixed rate plans available)
- In-House Payment Plan with \*zero interest. Payment plan requires a credit or debit card. A monthly payment will be automatically charged to your credit or debit card on the 1<sup>st</sup> or 15<sup>th</sup> of every month. Payment plans are subject to approval. *\*No interest if paid within the agreed term with no late, missed and/or declined payments. Otherwise, interest assessed from date of service. Minimum monthly payment required.*

**North Hills Periodontics, LLC requires payment on the day of your treatment, unless alternative payment arrangements are made prior to procedures.** We charge 12% interest on all past due accounts over 60 days (interest rate subject to change) and charge \$25 for returned checks.

### **DENTAL INSURANCE PATIENTS:**

For patients with dental insurance, we are out-of-network. As a courtesy, we bill your carrier and work hard to maximize your benefits. *Your insurance policy is a contract between you, your employer and the insurance company. We are NOT a party to that contract. Our financial relationship is with you, not your insurance company.* All charges are your responsibility from the date services are rendered. If a claim is assigned to us and we do not receive payment from your insurance carrier within 30 days, you will be responsible for payment of your treatment fees and collection of your benefits directly from your insurance carrier.

Insurance plans have become very complex. We will be glad to predetermine your benefits, but this can delay treatment by 2-6 weeks as we wait for the company to provide us with their estimate. Please let our staff know you would like a pre-determination.

### **CANCELLATION POLICY:**

Appointments are reserved just for you. We reserve the right to charge for broken or missed appointments if we do not receive a 3 business day notice for office visits and hygiene appointments and a 5 business day notice for surgery appointments.

I have read and understand the above Financial Policy and my signature below authorizes North Hills Periodontics to bill my insurance carrier and to take payments over the phone.

Patient's Name: \_\_\_\_\_

Patient's Signature (patient/guardian): \_\_\_\_\_ Date: \_\_\_\_\_

*We are here to help you get the treatment you need. We welcome any and all questions you may have regarding your care.*

Forms-NP-004(financial), revised: 2/7/20

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### **NOTICE OF PRIVACY POLICY**

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

The Health Insurance Portability & Accountability Act of 1996 (“HIPAA”) is a federal program that requires that all medical records and other individually identifiable health information used or disclosed by us in any form, whether electronically, on paper, or orally, are kept properly confidential. This Act gives you, the patient, significant new rights to understand and control how your health information is used. “HIPAA” provides penalties for covered entities that misuse personal health information. As required by “HIPAA”, we have prepared this explaining of how we are required to maintain the privacy of your health information and how we may use and disclose your health information. We may use and disclose your medical records only for each of the following purposes: treatment, payment and health care operations.

1. Treatment means providing, coordinating, or managing health care and related services by one or more health care providers. An example of this would include teeth cleaning services.
2. Payment means such activities as obtaining reimbursement for services, confirming coverage, billing or collection activities, and utilization review. An example of this would be sending a bill for your visit to your insurance company for payment.
3. Health care operations include the business aspects of running our practice, such as conducting quality assessment and improvement activities, auditing functions, cost-management analysis, and customer service. An example would be an internal quality assessment review.

We may also create and distribute de-identified health information by removing all references to individually identifiable information. We may contact you to provide appointment reminders or information about treatment alternatives or other health-related benefits and services that may be of interest to you.

Any other uses and disclosures will be made only with your written authorization. You may revoke such authorization in writing and we are required to honor and abide by that written request, except to the extent that we have already taken actions relying on your authorization. You have the following rights with respect to your protected health information, which you can exercise by presenting a written request to the Privacy Officer:

1. The right to request restrictions on certain uses and disclosures of protected health information, including those related to disclosures to family members, other relatives, close personal friends, or any other person identified by you. We are, however, not required to agree to a requested restriction. If we do not agree to a restriction, we must abide by it unless you agree in writing to remove it.
2. The right to reasonable requests to receive confidential communications of protected health information from us by alternative means or at alternative locations.
3. The right to inspect and copy your protected health information.
4. The right to amend your protected health information.
5. The right to receive an accounting of disclosures of protected health information.
6. The right to obtain a paper copy of this notice from us upon request.

We are required by law to maintain the privacy of your protected health information and to provide you with notice of our legal duties and privacy practices with respect to protected health information. This notice is effective as of April 14, 2003 and we are required to abide by the terms of the Notice of Privacy Practices

currently in effect. We reserve the right to change the terms of our Notice of Privacy Practices and to make the new notice provisions effective for all protected health information that we maintain. We will post and you may request a written copy of a revised Notice of Privacy Practices from this office. You have recourse if you feel that your privacy protections have been violated. You have the right to file written complaint with our office, or with the Department of Health & Human Services, Office of Civil Rights, about violations of the provisions of this notice or the policies and procedures of our office. We will not retaliate against you for filing a complaint. Please contact us for more information by asking to speak to our Privacy Officer or for written inquiries note, "Attention Privacy Officer".

For more information about HIPAA or to file a complaint:  
The U.S. Department of Health & Human Services  
Office of Civil Rights  
200 Independence Ave. S.W  
Washington, D.C. 20201  
(202) 619-0257  
Toll Free: 1-877-696-6775

### **NOTICE OF PRIVACY PRACTICES ACKNOWLEDGEMENT**

I understand that, under the Health Insurance Portability & Accountability Act of 1996 (HIPAA), I have certain rights to privacy regarding my protected health information. I understand that this information can and will be used to:

1. Conduct, plan and direct my treatment and follow-up among the multiple healthcare providers who may be involved in that treatment directly and indirectly.
2. Obtain payment from third-party payers.
3. Conduct normal healthcare operations such as quality assessments and physician certifications.

I have received, read and understand North Hills Periodontics, LLC's Notice of Privacy Practices containing a more complete description of the uses and disclosures of my health information. I understand that North Hills Periodontics, LLC has the right to change its Notice of Privacy Practices from time to time and that I may contact you at any time to obtain a current copy of the Notice of Privacy Practices.

I understand that I may request in writing that you restrict how my private information is used or disclosed to carry out treatment, payment, or healthcare options. I also understand you are not required to agree to my restrictions, but if you do agree then you are bound to abide by such restrictions.

In addition to insurance carriers and healthcare providers, I authorize release of my health information to the following:

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

**Patient's Name:** \_\_\_\_\_

**Patient's Signature (parent/guardian):** \_\_\_\_\_ **Date:** \_\_\_\_\_

#### **FOR OFFICE USE ONLY**

I attempted to obtain the patient's signature in acknowledgement on the Notice of Privacy Practices Acknowledgement, but was unable to do so as documented below:

Date: \_\_\_\_\_ Initials: \_\_\_\_\_ Reason: \_\_\_\_\_

## Periodontal Risk Assessment Questionnaire

Name \_\_\_\_\_ Date \_\_\_\_\_

### Tobacco Use

Tobacco use is the most significant risk factor for gum disease.



### Blood Sugar



### Diabetes

Gum disease is a common complication of diabetes. Untreated gum disease makes it harder for patients with diabetes to control their blood sugar.



### Heart Attack/Stroke

Untreated gum disease may increase your risk for heart attack or stroke.

### Medications

A side effect of some medications can cause changes in your gums.



### Family History/ Genetics

The tendency for gum disease to develop can be inherited.



### Do you now or have you ever used the following:

	Amounts per day	Used for how many years	If you quit, list what year
<input type="checkbox"/> Cigarette	_____	_____	_____
<input type="checkbox"/> Cigar	_____	_____	_____
<input type="checkbox"/> Pipe	_____	_____	_____
<input type="checkbox"/> Chewing	_____	_____	_____

### IF YOU ARE A PATIENT WHO HAS DIABETES:

Is your diabetes under control?  Yes  No  
Are you prone to diabetic complications?  Yes  No  
How do you monitor your blood sugar? \_\_\_\_\_  
Who is your physician for diabetes? \_\_\_\_\_

### IF YOU ARE NOT A PATIENT WHO HAS DIABETES:

Any family history of diabetes?  Yes  No  
Have you had any of these warning signs of diabetes?  
 frequent urination  excessive thirst  
 excessive hunger  weakness and fatigue  
 slow healing of cuts  unexplained weight loss

### Do you have any risk factors for heart disease or stroke?

Family history of heart disease  Tobacco use  Obesity  
 High cholesterol  High blood pressure

*If you have any of these other risk factors it is especially important for you to always keep your gums as healthy as possible.*

### Are you taking or have you ever taken any of the following medication:

Antiseizure medications. (such as Dilantin®, Tegretol®, Phenobarbital, etc.)  
 Yes  No

If you answered yes, are you still taking the anti-seizure medication?  
 Yes  No

Other Medication: \_\_\_\_\_

Calcium Channel Blocker blood pressure medication. (such as Procardia®, Cardizem®, Norvasc®, Verapamil®, etc.)

Other: \_\_\_\_\_

Immunosuppressant therapy (such as Prednisone, Azathioprine, Cyclosporins, Corticosteroids (Asthma-Inhalers), etc.)

Other: \_\_\_\_\_

### Is there an immediate family member(s) who currently has or had gum problems in the past? (e.g. your mother, father, or siblings):

Yes  No



## Heart Murmur, Artificial joint prosthesis

If you have even the slightest amount of gum inflammation, bacteria from the mouth can enter the bloodstream and may cause a serious infection of the heart or joints.



### Do you have a heart murmur or artificial joint?

- Yes       No

### If so, does your physician recommend antibiotics prior to dental visits?

- Yes       No

Name of physician? \_\_\_\_\_

*If you answered yes, it is especially important to always keep your gums as healthy and inflammation-free as possible to reduce the chance of bacterial infection originating from the mouth.*



## Females

Females can be at increased risk for gum disease at different points in their lives.

### The following can adversely affect your gums. Please check all that apply:

- Pregnant       Nursing       Menopause  
 Taking birth control pills  
 Infrequent care during previous pregnancies

## Women

Women with osteoporosis have a greater risk for periodontal bone loss.



### Females:

### Do you take any of the following:

- Estrogen Replacement Therapy/Hormone Replacement Therapy (such as Prempro®, Premarin®, Premphase®, Fosamax®, Actonel®, Evista®, Fortéo®, etc.)

Other: \_\_\_\_\_



## Stress

High levels of stress can reduce your body's immune defense.

### Are you under a lot of stress?

- Yes       No

## Nutrition

Your diet has the potential to affect your periodontal health.



### Do you find it difficult to maintain a well-balanced diet?

- Yes       No

All patients please complete the following:



### Have you noticed any of the following signs of gum disease?

- |  |  |
|--|--|
| <input type="checkbox"/> Bleeding gums during toothbrushing        | <input type="checkbox"/> Pus between the teeth and gums            |
| <input type="checkbox"/> Red, swollen or tender gums               | <input type="checkbox"/> Loose or separating teeth                 |
| <input type="checkbox"/> Gums that have pulled away from the teeth | <input type="checkbox"/> Change in the way your teeth fit together |
| <input type="checkbox"/> Persistent bad breath                     | <input type="checkbox"/> Food catching between teeth               |

Is it important to keep your teeth for as long as possible?  Yes     Not really

If you have missing teeth, why have you not had them replaced? \_\_\_\_\_

Do you like the appearance of your smile?  Yes     No

Do you like the color of your teeth?  Yes     No

Do your teeth keep you from eating any specific food?  Yes     No