

# NORTH HILLS PERIODONTICS, LLC

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## FINANCIAL POLICY

Thank you for choosing North Hills Periodontics, LLC. Our primary mission is to deliver the best and most comprehensive periodontal care available. An important part of the mission is making the cost of optimal care as easy and manageable for our patients as possible by offering several payment options.

### **PAYMENT OPTIONS** (you can choose from the following):

- Pay-In-Full with a check and receive a 3% discount (applies to surgical procedures only)
- Pay-In-Full with cash and receive a 5% discount (applies to surgical procedures only)
- Visa, MasterCard, Discover, American Express
- Care Credit and Third Party Financing for larger amounts (zero interest and fixed rate plans available)
- In-House Payment Plan with \*zero interest. Payment plan requires a credit or debit card. A monthly payment will be automatically charged to your credit or debit card on the 1<sup>st</sup> or 15<sup>th</sup> of every month. Payment plans are subject to approval. *\*No interest if paid within the agreed term with no late, missed and/or declined payments. Otherwise, interest assessed from date of service. Minimum monthly payment required.*

**North Hills Periodontics, LLC requires payment on the day of your treatment, unless alternative payment arrangements are made prior to procedures.** We charge 12% interest on all past due accounts over 60 days (interest rate subject to change) and charge \$25 for returned checks.

### **DENTAL INSURANCE PATIENTS:**

For patients with dental insurance, we are out-of-network. As a courtesy, we bill your carrier and work hard to maximize your benefits. *Your insurance policy is a contract between you, your employer and the insurance company. We are NOT a party to that contract. Our financial relationship is with you, not your insurance company.* All charges are your responsibility from the date services are rendered. If a claim is assigned to us and we do not receive payment from your insurance carrier within 30 days, you will be responsible for payment of your treatment fees and collection of your benefits directly from your insurance carrier.

Insurance plans have become very complex. We will be glad to predetermine your benefits, but this can delay treatment by 2-6 weeks as we wait for the company to provide us with their estimate. Please let our staff know you would like a pre-determination.

### **CANCELLATION POLICY:**

Appointments are reserved just for you. We reserve the right to charge for broken or missed appointments if we do not receive a 3 business day notice for office visits and hygiene appointments and a 5 business day notice for surgery appointments.

I have read and understand the above Financial Policy and my signature below authorizes North Hills Periodontics to bill my insurance carrier and to take payments over the phone.

Patient's Name: \_\_\_\_\_

Patient's Signature (patient/guardian): \_\_\_\_\_ Date: \_\_\_\_\_

*We are here to help you get the treatment you need. We welcome any and all questions you may have regarding your care.*